



## MEMORANDUM

To: Licensees & Interested Parties  
From: Malcolm J Broussard, Executive Director  
Date: March 18, 2020  
Re: QAA ~ Questions Already Answered

---

Is there a rule which would prohibit pharmacies from instituting curbside delivery of prescriptions?

Louisiana has no rule prohibiting curbside delivery of prescriptions. The Board's expectation is that pharmacies choosing to deliver prescriptions to their patients do so in a manner that protects the integrity of the drug product as well as any protected health information attached thereto.

Can a pharmacy limit its hours of operation?

Yes, subject to the Board's existing rule of a minimum of 10 hours per week.

Can a pharmacy limit service to delivery only or to drive-through service only?

Yes, as long as the pharmacist can counsel the patient.

Can a pharmacy ask patients to not enter the pharmacy if they are running fever or suspect that they have been exposed to illness?

Yes, as long as the pharmacy can provide the services needed by the patient and available from the pharmacy.

Can a pharmacy compound hand sanitizer product for OTC sale?

---

**NOTICE:** In compliance with Act 256 of the 2019 Louisiana Legislature, the Board gives public notice that any information submitted to the Board may become public record unless specifically exempted by the Public Records Law, R.S. 44:1 *et seq.*

**NOTICE:** In compliance with Act 655 of the 2018 Louisiana Legislature, the Board gives notice to its licensees and applicants of their opportunity to file a complaint about the Board's actions or procedures. You may submit such complaints to one or more of the following: (1) Louisiana Board of Pharmacy; 3388 Brentwood Dr., Baton Rouge, La 70809; 225.925.6496; [info@pharmacy.la.gov](mailto:info@pharmacy.la.gov) (2) Committee on House & Governmental Affairs; La. House of Representatives; PO Box 44486; Baton Rouge, LA 70804; 225.342.2403; [h&ga@legis.la.gov](mailto:h&ga@legis.la.gov) (3) Committee on Senate & Governmental Affairs; La. Senate; PO Box 94183; Baton Rouge, LA 70804; 225.342.9845; [s&g@legis.la.gov](mailto:s&g@legis.la.gov)

For the duration of the COVID-19 public health emergency, the Board will not take enforcement action against a pharmacy compounding hand sanitizer products for OTC sale, provided such products comply with the provisions of the FDA Final Guidance Document titled *Policy for Temporary Compounding of Certain Alcohol-Based Hand Sanitizer Products During the Public Health Emergency* issued on March 14, 2020. We distributed a copy of this document to pharmacies on March 16 and a copy is posted on the Board's [COVID-19 Public Health Emergency webpage](#).

Can a hospital pharmacy store its excess drug product inventory outside the prescription department?

Yes, provided the pharmacy complies with the provisions of the hospital pharmacy guidance document issued on March 17, a copy of which resides on the [COVID-19 webpage](#).

My medication administration registration is expiring soon. I registered for the CPR class but it has now been postponed or cancelled. How do I maintain my medication administration registration?

The Board is aware of the cancellation of CPR classes. We have permission to issue temporary extensions of the expiration date of medication administration registrations scheduled to expire during the public health emergency. Additional details are available in the guidance document we issued to immunizers on March 17, a copy of which resides on the [COVID-19 webpage](#).

---

**NOTICE:** In compliance with Act 256 of the 2019 Louisiana Legislature, the Board gives public notice that any information submitted to the Board may become public record unless specifically exempted by the Public Records Law, R.S. 44:1 *et seq.*

**NOTICE:** In compliance with Act 655 of the 2018 Louisiana Legislature, the Board gives notice to its licensees and applicants of their opportunity to file a complaint about the Board's actions or procedures. You may submit such complaints to one or more of the following: (1) Louisiana Board of Pharmacy; 3388 Brentwood Dr., Baton Rouge, La 70809; 225.925.6496; [info@pharmacy.la.gov](mailto:info@pharmacy.la.gov) (2) Committee on House & Governmental Affairs; La. House of Representatives; PO Box 44486; Baton Rouge, LA 70804; 225.342.2403; [h&ga@legis.la.gov](mailto:h&ga@legis.la.gov) (3) Committee on Senate & Governmental Affairs; La. Senate; PO Box 94183; Baton Rouge, LA 70804; 225.342.9845; [s&g@legis.la.gov](mailto:s&g@legis.la.gov)